

1. The Promoter

1.1 The promoter is Dwr Cymru Cyfyngedig (Dwr Cymru Welsh Water) of Linea, Fortran Road, St Mellons, Cardiff, CF3 0LT ("DCWW").

2. The Competition

2.1 The title of the competition is Water Saving Week giveaway

2.2 This competition is in no way sponsored, endorsed or administered by, or associated with, Facebook.

3. How to Enter

3.1 The competition will run from 23rd May 2022 ("the Opening Date") to 27th May 2022 ("the Closing Date") inclusive ("the Competition Period").

3.2 All competition entries must be received by DCWW by no later than 5pm on 27th May 2022. Competition entries received after this time will be automatically disqualified.

3.3 No purchase is necessary and there is no charge to enter the competition.

3.4 To enter the competition, you need to sign up to Welsh Water's Get Water Fit Calculator

3.5 DCWW will not accept:

3.5.1 responsibility for competition entries that are lost, mislaid, damaged or delayed in transit, regardless of cause, including, for example, as a result of equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind; or

3.5.2 proof of transmission as proof of receipt of entry to the competition.

3.6 By emailing the inbox and submitting your entry you are agreeing to be bound by these terms and conditions.

3.7 The competition entries will be selected at random from all sign ups to the Get Water Fit Calculator between 23rd May 2022 27th May 2022. The decision of DCWW will be final.

4. Eligibility

4.1 This competition is open to DCWW customers only. For these purposes, "customer" means any person over the age of 18 whose permanent residence is a domestic

dwelling to which DCWW supplies water and/or provides sewerage services, excluding employees of DCWW or its holding or subsidiary companies.

4.2 The competition is specifically not open to the following:

4.2.1 customers who are receiving water services from DCWW at a property which is used for any other purpose than ordinary domestic use;

4.2.2 employees of DCWW or its holding or subsidiary company;

4.2.3 Anyone under the age of 18 years

4.3 In entering the competition, you confirm that you are eligible to do so and eligible to claim the prize. DCWW may require you to provide proof that you are eligible to enter the competition.

4.4 There is a limit of one entry to the competition per person. This means each person in a household may enter the competition once, provided that they are over the age of 18.

4.5 DCWW reserves all rights to disqualify you if your conduct is contrary to the spirit or intention of the competition.

5. The Prize

5.1 The winner will receive a garden water butt supplied by Save Water Save Money, one of DCWW's contract partners.

5.2 Save Water Save Money is a company that provide Water Efficiency Services to DCWW. There is a contractual clause in place between DCWW and Save Water Save Money to ensure that all personal data is protected in accordance with the Data Protection Act 2018 and General Data Protection Regulation.

5.3 The winner will not be entitled to any cash equivalent of the prize.

5.4 The prize is not negotiable or transferable.

6. Winner Announcement

6.1 DCWW will contact the winners personally via email within 5 days of the announcement date, using the contact details of the person who signed up.

6.2 The decision of DCWW is final and no correspondence or discussion will be entered into.

6.3 In order to show that a valid award took place, in accordance with its obligations, DCWW will make available the surname and county of the prize winners on to anyone who emails or writes to DCWW requesting this information.

6.4 If you object to any or all of your surname, county and winning entry being made available, please contact Holly Jamieson at DCWW on Holly.jamieson@dwrcymru.com. DCWW must still provide this information to the Advertising Standards Authority if requested in accordance with the UK Code of Non-broadcast Advertising and Direct & Promotional Marketing.

7. Claiming the Prize

7.1 DCWW will make all reasonable efforts to contact the winner. If the winner cannot be contacted or is not available within 14 days of the Announcement Date, DCWW reserves the right to offer the prize to the runner up selected from the entries that were received before the Closing Date.

7.2 Upon request the winner and runners up will be required to provide DCWW with the postal address to which their prize is to be delivered via email.

7.3 The prize winner's addresses will be provided to Save Water Save Money, to enable them to provide and arrange delivery of the Garden Water Butt prize. Your information will not be shared with any other third party.

7.4 Your personal data will only be held by both DCWW and Save Water Save Money for as long as necessary to ensure delivery of the prize.

7.5 DCWW does not accept any responsibility if you are not able to take up the prize for any reason.

8. Data Protection and Publicity

8.1 DCWW will only process your personal information for the purposes of this competition and in accordance with Section 6 of these terms and conditions.

9. General

9.1 If there is any reason to believe that there has been a breach of these terms and conditions by you, DCWW may, at its sole discretion, reserve the right to exclude you from participating in the competition.

9.2 DCWW reserves the right to hold void, suspend, cancel, or amend the prize competition where it becomes necessary to do so.

9.3 These terms and conditions shall be governed by the English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.