



Team Leader - Inorganic Chemistry

Laboratory Operations

Salary: £30,954 - £35,383

Location: Glaslyn Laboratory

Who we are

When you think about it, water is the most basic human need. So what we do at Welsh Water is incredibly important – we give three million customers safe, clean water, take away their dirty water and help to protect our beautiful environment.

It's an awesome responsibility, and we have to earn our customers' trust every single day. Being the only not-for-profit company in the utilities sector is certainly a good start. Every single penny we make goes back into looking after their water and environment, rather than going to the pockets of shareholders.

What you'll do

As a credible member of the Water Quality Team you will contribute to the safeguarding public health through the provision of clean safe drinking water that maintains the trust of customers. A key element of this role will be ensuring that the company's statutory and regulatory responsibilities with regard to drinking water quality are met and regulatory risk to the business is managed effectively.

As Team Leader you will supervise a team of Analysts and Laboratory Technicians to provide an industry leading analytical testing service. The Chemistry team is responsible for the timely analysis of over 100,000 samples per year, utilising the latest instrumentation and techniques.

What we offer

We know that if our employees are happy, our customers are happy. That's why we offer a great benefits package. As one of the biggest companies in Wales, our reward and benefits package includes:

- ◆ Generous Pension Plan
- ◆ 25 days annual leave plus public holidays
- ◆ Cycle to Work scheme
- ◆ Colleague Reward Scheme (Bonus)
- ◆ Childcare Voucher Scheme

Interested?

Please send your CV and cover letter to our Recruitment Team - recruitment@dwrcymru.com by **midday on Tuesday 21 March**

The Declaration Form, available at www.dwrcymru.com/careers should also be completed and submitted.

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Reports to: Chemistry Laboratory Manager

Contract: Permanent

Working hours: 37 hours (Mon – Fri)

What you'll be responsible for

1. Supervising a team of Analysts and Technicians within the Chemistry Department.
2. Ensuring that all relevant Quality, Health and Safety and Environmental standards are adhered to, within the Chemistry Department.
3. Coaching and mentoring of junior staff.
4. Analysing water samples using a variety of Inorganic Chemistry methods, critically evaluating scientific data and accurately reporting results to satisfy customers and regulators.
5. Managing staff resources on daily basis to ensure all analyses and other tasks are completed on time.
6. Supporting the Chemistry Laboratory Manager and, where required, deputising in their absence.
7. Implementing, maintaining and improving the management system.
8. Troubleshooting and basic equipment maintenance and ensuring quality and efficiency of instrumentation.
9. Working within the framework of the Quality Policy following strict guidelines covering technique, process and reporting including accurate record keeping, to ensure compliance with ISO IEC 17025 standards.
10. Following health and safety procedures to maintain a safe working environment and comply with the Health and Safety at Work Act.
11. Reviewing methods, COSHH and risk assessments
12. Checking suitability of results and approving exceptional results, assisting in the internal and external audit process and providing support to the Quality Assurance Manager.
13. Promoting good working relationships within the company and with stakeholders
14. Responding to incidents and emergencies and co-ordinating resources and staff effectively to deliver timely, accurate data for incident management purposes.

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Who you'll be working with

- Water Quality Scientists
- Process Scientists
- Catchment Scientists
- Sampling Teams

About you

Knowledge, Skills and Experience	Essential	Desirable
Technical background, qualified to degree level (preference will be given to a scientific degree) or equivalent laboratory experience.	•	
Laboratory (ISO IEC 17025 / GLP accredited) experience.	•	
Experience in leadership and supervision.	•	
Understanding COSHH and Health and Safety regulations, and experience in producing risk assessments.	•	
Knowledge of the operation and management of Potable Water system.	•	
Good understanding and experience of IT packages used for laboratory reporting.	•	
Membership of a professional body (working towards Chartership) desirable.		•

Dwr Cymru Welsh Water is an Equal Opportunities Employer.